



Government Department

Case Study

GUNNEBO®



Background

Australia is comprised of various Government Departments, all responsible for delivering different services and programs that help our country operate. This particular Government facility is the National office for a head Government Department located in Canberra, Australian Capital Territory.

Housing over 2,300 staff which pass through the facility daily, there was a requirement to ensure the key entrances were secured, staff were safe and only authorised personnel were able to gain access into the office. The Department engaged Gunnebo Australia to install an entrance control solution to protect the site in line with a threat assessment that was performed.

Requirement

This site is a multi-level office building occupied by a single Government department, consisting of six office levels, open atrium, and a basement car park. Due to the critical nature of the site, a security threat risk assessment was undertaken in 2023 by the department's SCEC consultant, who identified potential risk of unauthorized entry due to the previous front entrance. Prior to the Gunnebo installation, the site had entrance control with low glass height, which was easy to jump over, an open reception desk and open atrium building design – all of which posed a risk to the department's security posture which needed to be addressed.



Initially, the project was managed internally by the departments Agency Security advisor where a detailed project scope and concept was developed as part of the initial project scoping phase. Once the project scope was outlined, key stakeholders such as Gunnebo were engaged to provide a technical standpoint to ensure the right solutions were selected to alleviate the security risks identified in the risk assessment.

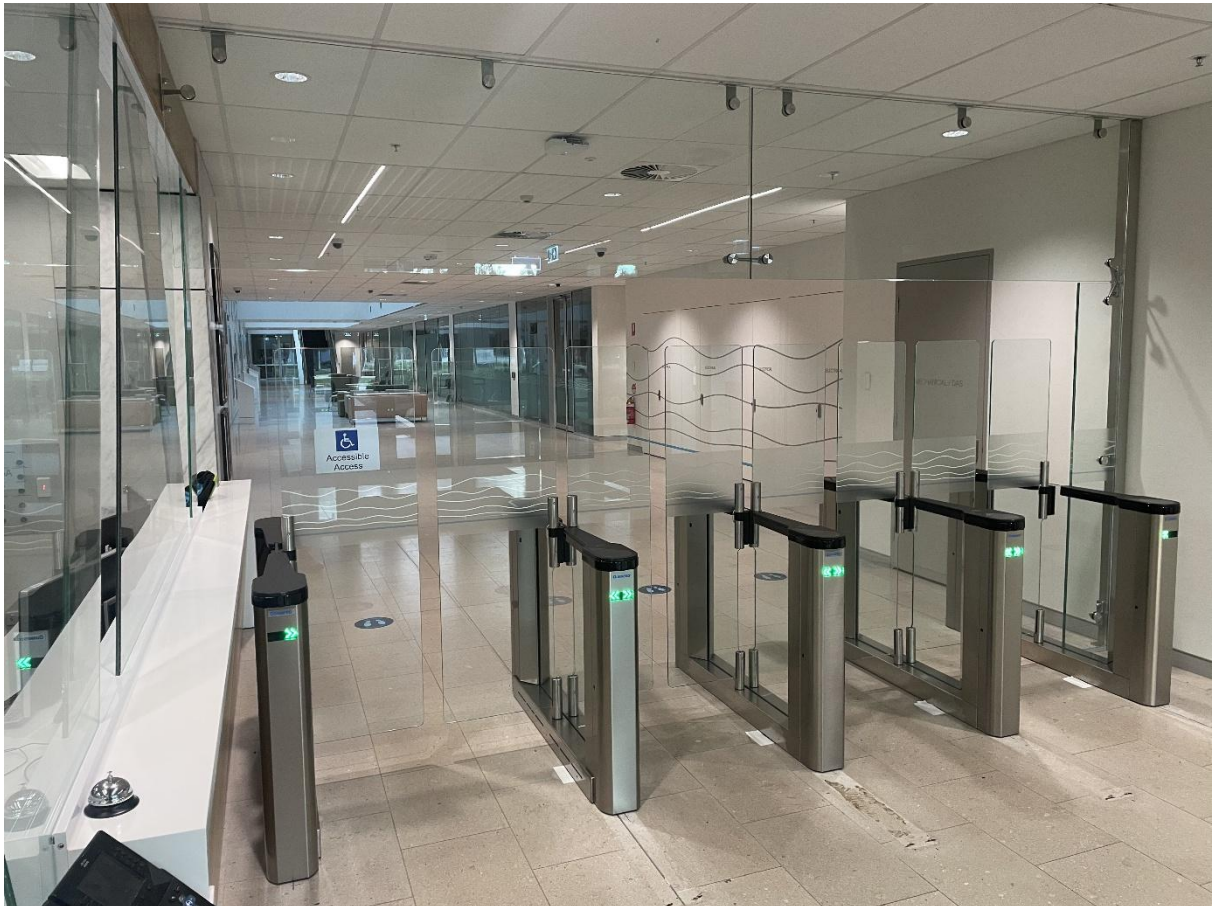
Solution

Installed at the Government department are [SpeedStile FL EV](#) entrance gates, across three separate entrance locations within the building. Installed at the Main Entrance four lanes of SpeedStile FL EV gates, three narrow and one wide, with 1800 high glass height and a tempered glass panel bulkhead. The front counter has also been fitted out with glass panelling to enclose and protect the counter area. This configuration of SpeedStiles, overhead glass bulkhead and glass enclosed counter is also installed at the Lower Ground entrance to ensure both zones are adequately protected. In addition, the basement levels have been fitted with tempered glass panel bulkheads over existing SpeedStiles to ensure the protection layer is provided across the site.

The SpeedStile FL is a premium entrance control solution, boasting an array of both security and aesthetic features. Tried and tested, this speed gate provides maximum reliability through its unique fraudulent entry detection, integration compatibilities, user friendly operations and versatile operating modes. The design of the gates provides a sophisticated take on entrance control for foyers where aesthetics are integral.

With an ability for continuous passage of up to 40 users per minute, the SpeedStile FL is an optimal solution for busy office environments, such as this Government Department.



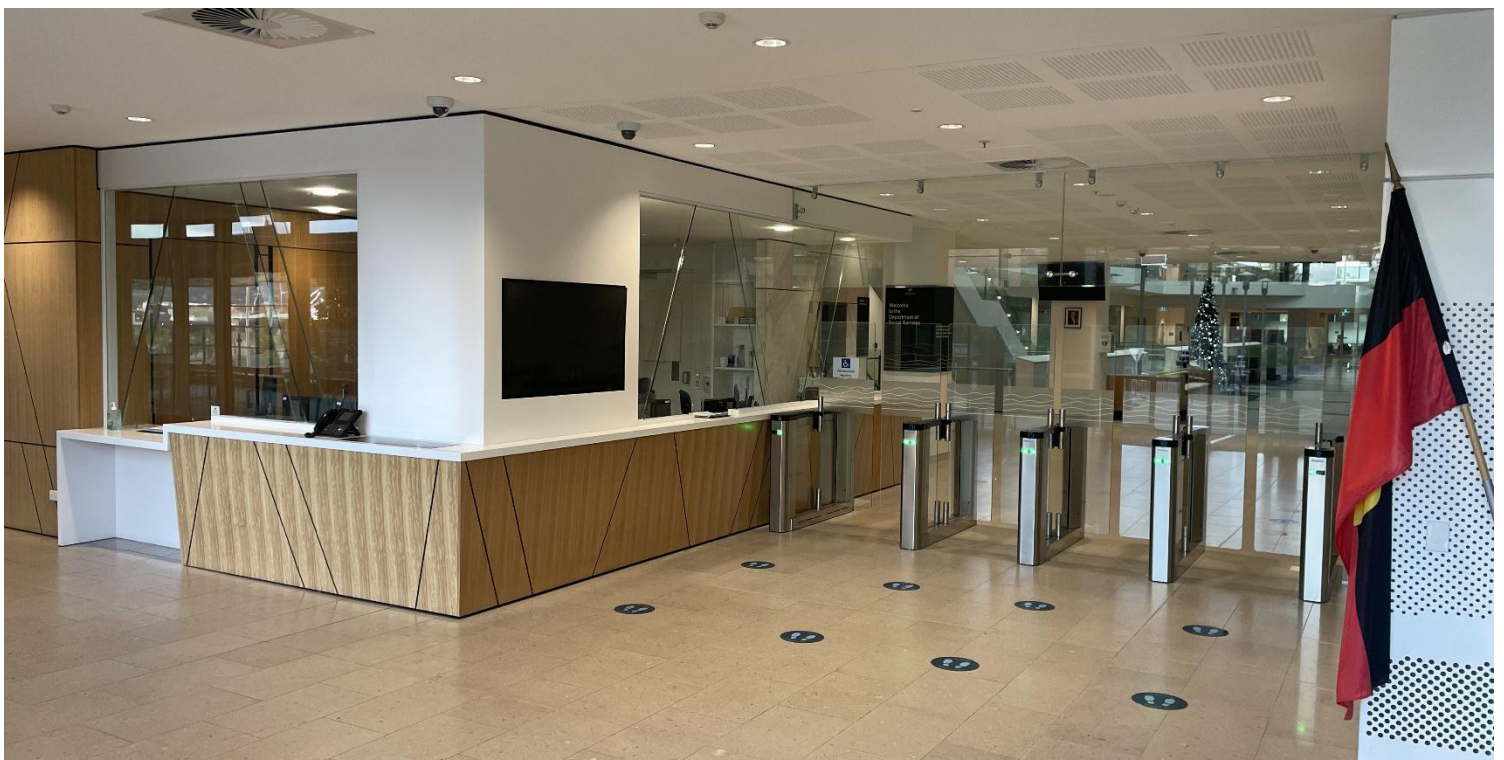


Results

Since installing the entrance control solution, security controls at this Government Department office have increased and so have the overall aesthetics of the front reception areas. The installed solution is operating well with little to no impact on staff working out of the facility. During the installation process there were minor challenges faced, however were quickly overcome by Gunnebo's installation team and the department's Protective Security sector. The adaptability of both teams working together seamlessly ensured the project was delivered on time and on budget.

The original security risk assessment that was performed highlighted that there was potential for unauthorized persons to gain access to the facility via short glass heights on the previous entrance control and no barrier surrounding the front desks. The solution of the SpeedStyle FL entrance gates, fitted with 1800mm high glass and a glass bulkhead alleviated the entrance concerns. Whilst the glass additions to the front counters secured not only those zones but now keep the staff behind the counter safe from threats.

Overall, the Department are happy with the installation of the speed gates and glazing as their site is now secured in line with SCEC standards. Threat risks are now minimized and the 2,300+ staff who pass through the facility on a weekly basis know they are working within a safer environment.



What would you rate your new solution out of 5?

(1 being the lowest, 5 being the highest)



“5 – The finished product is better than anticipated from original concept. The install team were fantastic to deal with and worked around any challenges presented. All work was completed out of hours with little to no impact to the building and its occupants.”

Agency Security Advisor – Government Department



For More Information



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